On behalf of the entire Housing and Residence Life team, we offer you a warm welcome to Western’s residence community. We are committed to providing you with a top-notch residence experience, and are excited to show you the many benefits that life in residence can provide.

Residence Life engages and connects you to the University community, and fosters your growth as a leader. We are here to assist you in achieving your academic goals by creating residence communities that maximize your potential for success. While in residence, you also have a unique opportunity to learn more about yourself and others, as well as experience meeting different people. There are ample opportunities for leadership and involvement, a range of activities, and life-long friendships to be made!

Living in residence for the first year or two of your university life will support and enrich your academic experience. Our research consistently shows a strong relationship between living in residence and academic success. Living right on campus puts you at the centre of everything—you’re a quick walk to class or to one of Western’s many libraries. Residence provides easy ways to find others to form study groups, share class notes, or prepare for exams. You also have convenient, exclusive access to study space. We strongly believe that your residence environment provides the positive support you need to enable you to concentrate on pursuing your academic goals.

All of our on-campus residences are about convenience—whether you are taking advantage of Western’s state-of-the-art campus recreation centre or being just steps away from a bus stop that will enable you to explore the beautiful and vibrant city of London.

We are proud of our residence facilities and the variety of room options available to you. You’re welcome to tour our residences and experience them for yourself. Please check our website for more information or let us know if we can assist you in any way.

Again, on behalf of the Department of Housing, welcome to Western University. Best wishes for a rewarding academic year.

Christopher Alleyne, Associate Vice President, Housing & Ancillary Services
If you are a single student, coming directly from high school, and have received an offer of full-time, first-year admission to Western University, then accommodation is GUARANTEED.

Please pay close attention to the deadline dates as outlined on page 30.

To top it off, if your final admission average for university is 90% or higher and you live in residence in your first year, you will be guaranteed on-campus accommodation for your second year, as long as you submit your request by the deadline date.

As part of Western’s National Scholarship Program, President’s Scholarship and Faculty Entrance Scholarship recipients are guaranteed their first choice of residence building and single-room accommodation. (Please refer to page 27 for details.)

The fine print:
Students who do not meet our guaranteed offer requirements are still eligible to apply to the residence waiting list if they are single and are academically admissible for full-time studies on Main Campus. Students registering at Brescia, Huron or King’s are not eligible for residence at Western’s Main Campus. Students with families are encouraged to contact Platt’s Lane Estates, our University-owned family accommodation.

RESIDENCE GUARANTEE
A Place for Everyone
You are invited to become an important part of our residence community, where Western students live and learn together.
Academic edge
Students who live in residence are more academically successful. There are many programs in residence that support your academic efforts—‘Prof Meet and Greet’ events, exam review sessions, peer study groups, and academic skills workshops—all right where you live!

Clean and cared-for facilities
We’re continually upgrading and renovating our buildings to ensure that you can enjoy high-quality, well-equipped accommodations. We also provide regular in-room cleaning, and common areas of your floor and building are cleaned every day.

Convenient and easy access
Living on campus means that you’re always close to your classes, campus services, and extracurricular opportunities. Meeting with a professor or studying in the library is only a short walk away!

Dining at ease
We’re proud that dining halls are located right in the residences, and our flexible meal plan gives you easy access to each one of them. Our chefs prepare a wide selection of food in house so there’s always something new to try. You can dine in, order in, or dine out—all on your residence meal plan!

Focus on safety
Every residence has a front desk that’s only a call away, residence staff members living on every floor, and guest registration staff working on the weekends. Someone is always available to help!

Growing your leadership skills
Expand your personal and professional skills through involvement in numerous academic, social, cultural, and recreational activities just steps away from your door! You can gain valuable leadership skills to help you land your dream job when you graduate by getting involved in your Residents’ Council or becoming a Residence Staff Member or Residence Orientation Leader (Rez Soph).

Internet connection
RezNet, Western’s internet provider in residence, gives you easy and affordable access to high-speed internet and to academic resources such as OWL, the Western Library system, and Western email. RezNet subscribers have convenient wireless access available throughout all residence buildings in addition to our high-speed wired service. Need help connecting? The RezNet Team is available to help you in your room or over the phone, especially on move-in days!

Making new friends
Residence enables you to easily meet new people and make connections with hundreds of other first-year students. Making new friends is one of the best parts of living in residence!

Seamless move-in
Our 850 Orientation Leaders (Sophs) ensure that your move-in day is stress-free for you and your family. If you let us, we’ll unpack your vehicle and ensure your belongings are taken straight to your room!

Variety in building/room options
Our nine residence buildings in three different styles mean that you have a lot of different options to choose from, all of which offer the same great convenience, programming, and leadership opportunities.

*Source: The Office of Institutional Planning & Budgeting, Western University, 2002-2017
Residence Amenities

- Workout rooms, piano rooms, and laundry facilities
- In-building dining halls—a delicious, home-cooked meal is waiting for you just downstairs. No need to trek across campus to a central dining facility
- Main lounges for residence events—equipped with ping-pong and pool tables, plenty of couches, and flat screen TVs
- Safety is important to us—our doors are locked 24/7 and there is always someone a phone call away at our residence front desks
- Regular caretaking from our facilities management staff—we even clean your bedroom!
- Study rooms available in your building

EVERYTHING YOU NEED UNDER ONE ROOF

24 HR

front desk services, accessible in person or by phone

CLEANING

regular in-room cleaning in all residences—we’ll dust, vacuum, and take out your garbage

17

Living-Learning Communities in our buildings that group residents who share the same faculty, program, or interests

380

upper-year student leaders living in residence, ready to connect you to campus and assist you with any questions you may have
Traditional-Style Residence

A combination of single and double rooms along a hallway where residents share common washrooms with members of their floor community. Washrooms are separate for men and women, and some floors have additional all-gender washrooms depending on the building.

**TRADITIONAL**
- Most affordable option
- Easy to make friends and meet others
- Strong sense of community and belonging
- Floor washrooms with private showers are cleaned daily, and rooms receive light caretaking approximately every two weeks

We offer single-gender and mixed-gender accommodation options depending on students’ identified preferences. There are about 30 students on each floor. We do offer some single-gender (all-woman) floors for those who prefer this option, if demand is sufficient.
Hybrid-Style Residence

Ontario Hall | Perth Hall

Mostly double rooms (and some singles) where two rooms form a semi-suite and have their own private washroom (though no kitchen or living room).

HYBRID

- Strong sense of community similar to traditional-style
- Extra storage in common area of semi-suite
- Extra common-area sink in semi-suites with double rooms
- Washrooms and rooms receive light caretaking approximately every three weeks
Four single rooms form a suite and share a small kitchenette and living area, as well as two washrooms—one at each end of the suite.

**SUITE**

- Geared towards independent living with more domestic responsibilities
- Has increased privacy as two washrooms are shared among four bedrooms
- Shared kitchen and living room space
- Washrooms, living area and rooms receive light caretaking approximately every four weeks

*Alumni House and London Hall are available to upper-year students only. (Please see page 25 for more information.)*
How to Choose Your Residence

HOW DO I RANK MY RESIDENCE CHOICES?
We offer the same programs and activities in every residence. More importantly, the same strong sense of friendship and belonging develops among members of each floor community in all the residences, big or small. You will be able to walk to the centre of campus in ten minutes from any residence. Best of all, you can easily make new friends during meal times as there are dining halls within each residence community! Having a bite to eat with your new floor-mates is a great way to meet others. Don’t worry about your placement—you’ll have a great year in any one of our residences.

HOW ARE RESIDENCES ASSIGNED?
We ask you to rank all of our residences, from most-desired to least-desired, on your Residence Placement Questionnaire. Consider the style of residence, cost, and the Living-Learning Community offerings. There are a number of single rooms available, though we can’t guarantee this option. Building assignments are made using a computer-generated number, randomly assigned to each student. Placement is based on your ranked preferences of buildings. If your most preferred residence in your ranked list is filled by the time your number is picked, you will be assigned to the next available residence in your list of preferences.

HOW DO YOU MATCH ROOMMATES?
We make every effort to match people with similar lifestyle habits, such as whether they study with or without music in the background, whether they prefer to go to bed early, how often they clean their room, and more, based on their answers on the Residence Placement Questionnaire.

We respect that a person may wish to live with students irrespective of their or others’ gender identity or expression. Both single-gender and mixed-gender rooms and suites are available for students to choose from when you fill in the online Residence Placement Questionnaire at myhousing.uwo.ca/portal.

Please note that smoking and alcohol abstention preferences, along with age, take precedence in the placement process over other lifestyle habits.

About Mixed-Gender Rooms in Residence

If you select the option for ‘Mixed-Gender Rooms/Suites’ in the online Residence Placement Questionnaire, we will not consider your gender identity when placing you in a room or suite with other students. You will be matched with someone based on lifestyle preferences (tidiness, study habits, etc.).

As a result, you might be assigned a roommate or suitemate(s) of the same gender, or with someone whose gender identity is different than yours. Mixed-Gender Rooms/Suites is an opt-in process, and accommodations will be available based on demand.
GIVE YOURSELF AN ACADEMIC EDGE

Academic Success in Residence

Learning is not limited to opening a book or listening to a lecture. We learn from every moment, situation, and personal encounter.

Western promotes a residence atmosphere that’s conducive to sleep and study at all times. Our staff are available to respond to any noise disturbances that might occur. Residence Staff members help floor-mates set guidelines to maintain a mutual level of respect and understanding of one another’s need for an environment that encourages academic study.

- 24-hour quiet hours are strictly enforced during Western’s exam periods, while 11 p.m. until 8 a.m. quiet hours are set for regular school nights
- Structured programs are run throughout the year to connect you with others in your classes and with professors from your faculty and program
- Organized study groups and academic support sessions are available throughout the year
- In addition to the wired internet service in your bedroom, RezNet wireless service is available in all residences
- Study rooms are conveniently located on your floor and in your building

Studying for university takes personal discipline and self-management skills no matter where you live. Give yourself an academic edge by living and learning in residence!

Study Rooms
Enjoy a casual, relaxed setting where you can work on your studies with some friendly support right in your residence! Academic and Leadership Programmers (ALPs) regularly use these spaces to meet one-to-one with students and run helpful workshops designed to help students succeed academically.

Service Learning
As an initiative founded in residence, the Western Alternative Spring Break (ASB) program offers all students at Main Campus the opportunity to work on a week-long, hands-on community project. Most of these projects take place outside of Canada.

Our Learning Goals

We want you to get the most out of your experience at Western—and living in residence is the start of that journey. Residence events and programs are designed with three key learning goals in mind that will teach you how to thrive in residence and in life after graduation.

Intellectual Engagement: Through interactions with faculty, staff and peers, you will be challenged to think critically, apply knowledge and connect classroom learning to life experiences.

Citizenship: By living in a community, exploring new cultures and learning more about social issues, you’ll discover and refine your perspective, individuality and impact on society.

Self-Awareness: Learn to reflect on personal growth and change—whether it be physical, psychological, social or intellectual, and gain the ability to recognize a realistic self-concept relating to confidence, integrity and personal limitations.

Residence life provides many opportunities that will allow you to succeed. You will be surrounded by hundreds of other students who are eager to work collaboratively on course work. Orientation leaders and residence staff also work very hard to ensure that you have the opportunity to meet your personal and academic goals.

— Nicholas M., Social Science
Living-Learning Communities

One of our most effective, high-impact, and immersive programs in residence.

Living-Learning Communities (LLCs) are themed floors in residence where students that share the same academic faculty, program, or interest live together on the same floor.

LLCs are developed to give students a more enriched living and learning environment, combining academic integration, personal development and community engagement.

LLCs offer students additional benefits, including:

- An easy way to meet peers who share the same interests and academic goals
- Easier access to study groups and social events
- Programs and events tailored to fit their needs, goals and interests
- Multiple upper-year mentors who have first-hand experience with classes and assignments
- Enhanced opportunities for career and life-skill development
- Volunteer and leadership development opportunities connected with their academic community
- An increased sense of belonging in a particularly supportive environment

All LLCs are optional for students, and there is no additional cost to live on any of these floors.

Did you know?

More than 1,200 residents attend the “Get the Scoop” workshop every September to learn about academic transition from Academic and Leadership Programmers (ALPs) and Learning Skills Counsellors.
Faculty-Based Learning Communities

Students living in these communities benefit from the friendship and support of being in direct daily contact with other students who share their classes, academic interests, exams, and course load. Each community provides residents with informal out-of-the-classroom contact with professors, academic counselling, career nights, exam review sessions, as well as interactions with campus partner mentors.

Students need to be accepted into the specific program in order to be placed on the particular faculty-based floor.

*Acceptance into these programs are not finalized until summer.*
Interest-Based Learning Communities

AYUKWANAKTIYÓHAKE' AND ALLY COMMUNITY (INDIGENOUS AND ALLY COMMUNITY)
Offered at Delaware Hall

Members of the First Nations, Métis and Inuit communities as well as their Allies are welcome to learn about Indigenous culture, history and identity. In collaboration with Western Indigenous Services, this community offers culturally responsive programming and academic support with the goal to foster Indigenous presence and inclusion. Some examples include ceremonial celebrations, understanding Indigenous history and language, and a visiting elders program.

LEADERSHIP AND VOLUNTEER COMMUNITY
Offered at Essex Hall, Perth Hall, and Saugeen-Maitland Hall

Are you an engaged leader with a passion for serving others? The Leadership and Volunteer Community will help you give back to your community and explore your leadership style with others who are interested in reaching their full potential! Living in the Leadership and Volunteer Community will help you enhance your “marketability” and strive for your personal goals as you participate in various leadership development opportunities and service-learning initiatives (a form of experiential education that allows students the opportunity to serve their communities while reflecting on what the experience has taught them).

LGBTQ+ AND ALLY COMMUNITY
Offered at Ontario Hall

Do you feel passionate about expanding your knowledge in the area of gender identity, sexuality, and social issues? The LGBTQ+ and Ally Community welcomes all members of the Lesbian, Gay, Bisexual, Transgender, Transsexual, Two-spirited, Queer, and Questioning community, and their Allies (those who support and positively affirm all members of the Queer community). This community offers a supportive environment for students questioning their gender and/or sexuality, advocates for LGBTQ+ rights, and strives for an environment where all residents feel celebrated and empowered.
Lifestyle-Based Floors

In addition to our Living-Learning Communities, we also offer Lifestyle-Based Floors. Students who share the same lifestyle can choose to live together on these floors, available in Saugeen-Maitland Hall and Medway-Sydenham Hall.

**Alcohol-free floors** are for students (regardless of age) who commit to an alcohol-free lifestyle and want to live among others who have chosen the same. Each member on the floor is responsible for maintaining the integrity of this option.

**Quieter lifestyle floors** are for those who prefer to live in an environment with greater restrictions on noise. Standards for quiet are set by the residents of each floor.

**Single-gender (woman) floors** are offered for those who choose this option.

Selection Process

If you are interested in applying to one or more of the Living-Learning Communities or Lifestyle-Based Floors, please indicate your preferences in the appropriate boxes in the online Residence Placement Questionnaire. You will be placed accordingly.

Students who apply to our interest-based communities answer brief questions to assist in the placement process.

All of these floors are arranged as demand dictates. Certain options may not be offered if we don’t have sufficient student interest to fill a full floor. While we do our best, we cannot guarantee placement on the floor of your choice.
At Western, we believe that experiential learning plays an important role in students’ academic success.

There are more than 500 student leadership positions available in residence—from volunteer Rez Soph and Residents’ Council positions to paid Residence Staff positions. By taking advantage of these opportunities, you will be able to leverage your skills, gain valuable experience, and provide assistance to others, while also developing applicable leadership competencies for your future career.

**Residence Dons and Residence Advisors**
As part of the Residence Staff team, Residence Dons and Residence Advisors (RAs) are part-time paid positions for upper-year students. Dons and RAs live in residence on each floor to serve as a link between students and the University. Their number one priority is to help make your Western experience the best it can be by answering questions, organizing activities, connecting you to campus resources, and upholding residence policies.

**Academic and Leadership Programmers**
Academic and Leadership Programmers (ALPs) are Residence Staff who are upper-year, full-time students trained to provide the support and assistance students need to make their transition to university-level academics successful.

**Residents’ Council Members**
Residents’ Council Members are elected or selected representatives of the residents. They organize social activities and programs including intramural sports, formals, special outings, and study groups.

**Rez Sophs**
Residence Orientation Leaders, also known as ‘Rez Sophs’, are upper-year students who volunteer their time to share their own experience and help first-year students in their transition to university. Sophs are known as the “spirit keepers” on campus, energizing students during Orientation Week, facilitating move-ins in September, and providing peer support throughout the year.

**Residence Tour Guides**
Residence Tour Guides are part-time paid positions for students living in residence who provide guided tours to prospective students and their families to show them the facilities in each residence, including their own bedrooms. They are the frontline ambassadors to promote residence life as part of the campus tour program. Applications open in early September.

**Front Desk Staff**
Front Desk Staff look after our reception areas in the residence building lobbies. They answer phones 24/7, greet guests, issue replacement keys, coordinate mail deliveries, dispatch on-duty residence staff to handle concerns, and take maintenance requests. Part-time hours available for students.

**RezNet Support Team**
The RezNet Student Support Team provides technical support to students in residence. This part-time position for upper-year students combines customer service and an opportunity to apply technical skills acquired during our annual RezNet Staff Conference in August. The benefits of working with RezNet include full technical training, on-campus location, flexible hours, a student-run environment, and an opportunity to expand your technical skills.

**Upper-Year Residence Street Team**
Street Team members are part-time employees that promote on-campus living for students in their upper years. They are trained to provide information on leadership opportunities and other unique benefits of living in residence after first year.
We are here to support

The Housing Office team of professionals are experienced in dealing with students’ transition from high school to university life. We are committed to creating a supportive residence community that maximizes your potential for success.

Office of Residence Education and Programs
The Office of Residence Education and Programs (OREP) works with the Student Success Centre, Student Development Centre, International & Exchange Student Centre, the University Students’ Council, and other departments on campus to organize various social and learning activities to create an engaging environment for residents to support their transition to university life.

Residence Managers
Residence Managers are full-time employees of the University who live and work in each residence. They are responsible for promoting an atmosphere of academic achievement, community living, as well as the enhancement of student learning outside of the classroom.

Residence Counselling
Residence Counselling offers confidential counselling services, free of charge, to students living in residence on a wide variety of issues, and raises awareness among residents regarding the available health and mental health services on campus. Our Residence Counsellors work closely with other campus departments to promote coordinated services to students living in residence.

Facilities Management
Facilities Management Staff work during the day to ensure a clean and well-maintained living environment. They are also responsible for repairs and maintenance work.

Dining Hall Staff
Dining Hall Staff prepare your meals and snacks throughout the day and answer any nutrition questions that you may have. Our chefs at the interactive stations will cook customized meals for you.
In-house dining
We’re proud to offer dining halls in all of our residence buildings that accommodate first-year students. No need to trek across campus to a central dining facility. You can also use your meal plan at any on-campus residence dining hall, so it’s easy to share meals with your floor and friends from other buildings—you’ll love the convenience!

Choices and flexibility!
Check out the selection of our flexible and affordable meal plan. With à la carte menus, you only pay for what you buy. There is a self-serve model in most areas of each dining hall, where you can try new foods, while controlling your own portion size. Choose as much or as little of an item as you wish! There are plenty of options—fruit, salads, soups, deli sandwich bars, hot meals cooked by our in-house chefs and comfort foods served during extended late-night hours.

Tailored to your dietary needs
It’s easy to make healthy food choices in our residence dining halls, even for students with dietary restrictions. Our “veg-centric” six-week menu rotation features a wide variety of options including several meatless, gluten-free, and halal selections. To assist students with allergies and intolerances, the ten priority allergens (identified by Food Allergy Canada) are disclosed on the digital menu boards for each entree and side dish served. This makes it easier for students with dietary restrictions to find safe foods.

At Western, we support students living with food allergies. If you have a dietary restriction (whether it’s a severe food allergy, an intolerance, or whether you exclude foods for other reasons), we strongly encourage you to self-identify and send an email to our Nutrition Manager (nutritionservices@uwo.ca). Western takes food allergies very seriously, so allow us to assist you in making informed choices.

Sample Menu
Below is a sample of a residence dining hall menu. All students in residence (except those in Alumni House and London Hall) are required to purchase a meal plan.

**BREAKFAST**
- Eggs—scrambled or fried to order
- Hayter’s Farm Turkey Bacon
- Pork Sausage Patty
- Hash Brown Potatoes
- Hot Oatmeal & Fruit
- Blueberry Pancakes
- Selection of Cold Cereals
- Meatless Egg Biscuit
- Chicken and Vegetable Congee

**LUNCH**
- Eggplant Mozza Melt
- Fusilli Pasta with Garlic Sausage & Arugula
- Leek, Mushroom & Cheese Frittata
- Fresh Market Vegetables
- Chicken Shawarma Bowl
- French Fries
- White Rice
- BBQ Pulled Pork Sandwich
- Chicken Pesto Flatbread
- Chicken Marinara Panuzzo

**DINNER**
- Sushi Station
- Fajita Bar
- BBQ Pork Chops
- Bean & Sweet Potato Ragout
- Warm Corn Bread
- Gluten-Free Mediterranean Lasagna
- Crispy Fried Chicken
- Sweet Potato Fries
- Fresh Market Vegetables
- Fresh Sandwich Deli

**SOUP STATION (ALL DAY)**
- Home-made Butternut Squash Soup
- Prepared Italian Wedding Soup
- Beef Chili
Meal Plan Partners
All of these places accept your residence meal plan!

ON CAMPUS
Argo Tea | Bento Sushi | Booster Juice | Doi Chaang Coffee | Fire Roasted Coffee | FRESH | Manchu Wok | Mucho Burrito | Noodles | Paramount Lebanese Kitchen | Pita Pit | Pizza Pizza | Quesada | Starbucks | Soup & Salad Bar | Subway | Teriyaki Experience | The FIXX | Tim Hortons

DINE OUT
Barakat | East Side Mario’s | Jack Astor’s | McDonald’s | Moxie’s | Omzzy’s Shawarma | Stobie’s Pizza | Subway | Swiss Chalet | The Spoke | The Wave

ORDER IN
Barakat | East Side Mario’s | Domino’s Pizza | King Richie’s Pizzeria | Pizza Pizza | Stobie’s Pizza | Swiss Chalet

Note: Meal Plan Partners are based on student interest and demand, and as such, are subject to change.

UNDERSTANDING YOUR MEAL PLAN

The residence meal plan is comprised of two main components: the overhead fee and the food credit.

Overhead Fee
The overhead fee is used to maintain and operate the dining halls. This includes labour, capital costs, equipment, etc. There is no food credit value to the overhead fee and it is non-refundable.

Food Credit
The food credit portion of the meal plan works like a debit card with a declining balance. There are two types of food credit in your meal plan—Residence Dollars and Flex Dollars:

• **Residence Dollars** are used at residence dining halls and on-campus eateries. The cost of food purchased in the residence dining halls is reduced and tax-exempt to reflect that the overhead has been paid. When purchasing at on-campus eateries, you will pay full retail price, but tax-exemption still applies.

• **Flex Dollars** can be used for on-campus confection purchases (such as at vending machines), and at our meal plan partner restaurants found both on and off campus. Many take-out/delivery options are available. Off-campus flex purchases are subject to full retail price, plus applicable taxes.
WILL MY MEAL PLAN CREDIT LAST ALL YEAR?
Whether the meal plan will cover all of your meals for the academic year very much depends on your eating habits. As a light to average eater, if you purchase the majority of your meals in residence, the food credit should last for the academic year. You can add more food credit online at any time and are not required to pay further overhead costs when doing so.

WHAT IF I HAVE FOOD CREDIT LEFT OVER BY THE END OF THE YEAR?
At the end of the academic year (April 30), any unused food credit (Residence Dollars or Flex Dollars) can be transferred to a Campus Meal Plan or Residence Meal Plan for the following year, or you may request a refund. Remember, the overhead fee is non-refundable.

DINE IN OR OUT
You may use your Flex Dollars to order in-home delivery (for example, pizza), to make selections from vending machines in residence and on campus, or to dine at selected local restaurants that are our meal plan partners. When using your Flex Dollars for these options, alcoholic beverages are excluded and you pay regular retail prices (which include overhead costs and are subject to applicable taxes for off-campus purchases).

HOW DO I USE MY MEAL PLAN?
Your Western ONECard functions as both your student identification and your meal card. Your account will be credited with your full year’s Residence Dollars and Flex Dollars prior to your arrival. The meal plan program is based on a declining balance system, meaning that when you buy food, the purchase amount will be deducted from the balance on your Western ONECard. You are in control of your own food credit budget and have complete flexibility in menu selection and eating times.

By eating the majority of your meals in the residence dining halls, your food credit will last much longer.
RezNet is Western’s internet service provider in residence. We provide you with a high-speed wired connection in your residence room, as well as connectivity throughout the rest of residence on our wireless network.

Connect with RezNet

RezNet hotline, open to provide quality technical support to residents

What type of computer do I need to connect to RezNet?
Almost any computer can connect to RezNet! Our staff support computers with all current versions of Windows and Mac OS X.

How do I sign up?
To confirm your subscription to RezNet, ensure that “Yes” is selected from the RezNet section on your online Residence Placement Questionnaire.

What if I need help?
Our excellent student support team is available on move-in days to help you in your room or over the phone! Our friendly staff and RezNet hotline are also available throughout the year to answer questions related to internet in residence. You will also receive a user-friendly RezNet Handbook. It contains instructions to help you connect your devices to RezNet.

Why RezNet?

• Unlimited internet usage
• Exclusive WiFi service residence-wide
• Great value and service at an affordable price

What should I bring with me to residence?
You need to bring an Ethernet cable in order to connect your laptop to our high-speed wired network. Our wired service provides the highest quality service and is the best connection for critical academic work, financial transactions and gaming. Our convenient wireless service is best suited for casual smart phone, tablet, or laptop use. If your computer does not have an Ethernet port (like the MacBook Air or most Ultrabooks), you will also need to bring an external network adapter with you to residence.

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$395 RezNet charge, covering the 2019–20 academic year
98% annual subscription rate, making RezNet the internet service provider of choice for residence students
6 days/week
In the Residences:
• Front Desk Staff are available 24 hours a day by phone and in-person at residence front desks
• Access to buildings is restricted 24/7 by locked door controlled by card access
• At designated times, guests must show valid photo ID, be signed in at the front desk upon entry to the residence, and be accompanied by a resident of the building at all times
• Residence staff members are available to respond to emergencies within the residence

On Campus:

Alert WesternU
Alert WesternU, powered by Everbridge, is Western’s emergency mass notification system. All Western and affiliate students, faculty and staff with a current @uwo.ca email address are automatically enrolled in the system. Alert WesternU will quickly notify students, faculty and staff of emergencies that could present a threat to personal safety.

Western is committed to maintaining a safe and healthy campus, the implementation of Alert WesternU is just one more way we are improving emergency communication on campus.

Campus Community Police Service
Campus Community Police are responsible for law enforcement, and provide emergency and routine response on campus 24 hours a day, seven days a week. Campus Community Police support many community services and programs to help meet the safety needs of Western’s diverse community, including personal safety and responsible drinking presentations, theft prevention tips, bicycle registration, security audits, and safety-related print materials.

Emergency Blue Phones
Located throughout campus, emergency blue phones provide fast, free and direct communication to Campus Community Police Service in the event of a need for immediate assistance.

Student Emergency Response Team (SERT)
SERT is a student-run volunteer organization affiliated with Western Student Health Services. SERT members respond to all medical emergencies on campus 24 hours a day, seven days a week. Recognized by the Ministry of Health as the first responder for Western, SERT is dispatched directly through Campus Community Police by calling 911 from any campus phone or residence front desk. The SERT service is completely free to use.

Western Foot Patrol
Foot Patrol is a free service that provides walk-safe escorts, deters crime through patrols, and promotes safety awareness. Students can request a safe escort on the Main and Affiliated University College campuses any day of the week. The program welcomes volunteers and accepts applications from students, staff, and faculty.

SAFETY & SECURITY

Safety is a shared Responsibility
Safety is a shared Responsibility

Commitment to Diversity

Living in residence means that you have rights. You also have responsibilities. It’s essential that you respect the rights of your fellow residents, including our commitment to diversity. Respecting others will make them more likely to respect you in turn. Residence living requires a spirit of mutual respect and cooperation.

Create a positive residence community:

**Take care of yourself**
**Take care of each other**
**Take care of this place**

We’re all part of Western’s diverse community. Residence Life embraces, appreciates, and celebrates people of all races, nationalities, sexes, ages, gender identities and expressions, affectional and sexual orientations, socioeconomic statuses, spiritual practices, abilities, and any other dimension of personal lifestyle. Society is strengthened by human diversity and the growth fostered by an inclusive community. Every person has equal worth and deserves to be treated with dignity and respect accordingly.

We work and live together, maintaining an environment of mutual respect, interpersonal curiosity, while striving to have positive interactions with one another. We can learn from one another and gain a greater understanding of and appreciation for our fellow people.

We’re responsible for our actions and our behaviour will model our values: we treat others with respect and we expect them to do the same to us. We don’t subscribe to attitudes or actions which hurt or debase another person because of their race, nationality, sex, age, gender identity and expression, affectional and sexual orientation, socioeconomic status, spiritual practice, ability, or any other reason. Any form of abuse, harassment, threat, or violence is incompatible with our philosophy and will not be tolerated. We don’t accept ignorance, anger, alcohol, or substance abuse as a valid excuse, reason, or rationale for negative behaviour.

**We are here to help**

If our housing features or roommate options do not support your gender identity/expression and/or sexual/affectional orientation, please contact housing@uwo.ca to discuss a placement that is right for you.

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**Statistical Notes:**

- **13%** of our residents are international, coming from more than 121 countries across the world.
- **10%** of our residents identify as lesbian, gay, bisexual, transgender, queer or questioning.
- **16%** of our residents are first-generation students, being the first in their family to attend post-secondary education.
- **92%** of our residents are 18 or younger when they arrive on move-in days.
- **20%** of our residents hold part-time jobs while attending Western.
You can continue living in residence in your upper years and enjoy the convenience of on-campus living, a great community environment, leadership opportunities, and an optional meal plan. Plus, upper-year students can choose their preferred residence, select their room, and live with their friends. There is no random draw for upper-year applications, it is on a first-come, first-served basis!

Alumni House and London Hall are our two upper-year residences. Upper-year Living-Learning Communities include an Education floor, Graduate Student floor, Ivey floor, and Law floor.

Upper-year students can also opt to live in any one of our other seven first-year residences with a guaranteed single room.

Students who have a 90% or higher final admission average are GUARANTEED residence for their second year at Western!

University-owned apartments, conveniently located on campus, are also available for upper-year students. Living at the University Apartment complex allows you to maintain your independence but stay connected to campus community life. With Western as your landlord, you can be assured that we care about your living experience.
How are residences assigned?
Assignments are made based on a computer-generated random number assigned to each student. Some of the residences may be filled by the time your number is reached. You will then be assigned to the next available residence on your list of preferences.

We also consider the information that you provide on the online Residence Placement Questionnaire, including lifestyle information, building and roommate preferences, and other information you tell us about yourself.

When will I find out my building placement?
You will be informed in July of your residence placement and will find out your room assignment and your roommate’s name upon arrival in September. We reserve the right to assign rooms based on availability, including combining multiple residents into rooms within reasonable limits of safety and comfort, in situations of high demand.

What if I have a preferred roommate?
If you wish to room with a friend (one person only), you are guaranteed to be placed together as roommates provided that each of you:

- Receive guaranteed offers of residence prior to room assignment;
- Rank your building preferences identically on your Residence Placement Questionnaire;
- Join the same roommate group; and
- Submit the documentation required to secure your residence spaces by the appropriate date.

Once you know your residence assignment in July, if you and your requested roommate have been assigned to Elgin Hall, Essex Hall, Perth Hall or Ontario Hall, and you wish to share a suite with other students who have also been placed in the same residence, each student needs to forward a request to the Residence Admissions Office at housing@uwo.ca by July 26, 2019.

Please note: You and your preferred roommate must be in the same faculty or program in order to be placed together in a Faculty-Based Learning Community.

What are my chances of getting a single-room placement?
The two suite-style residences, Elgin Hall and Essex Hall, are comprised of four single bedrooms in each suite. In addition, the traditional- and hybrid-style residences also offer single rooms in each building. In total, there are approximately 1,100 single rooms available for first-year students.

You may indicate your preference for a single room by checking the appropriate box on the online Residence Placement Questionnaire. However, we are unable to make any guarantees of single-room placement.
If you have checked the box indicating your preference for a single room and are initially assigned a double room, you may still be reassigned to a single room before you move in. Note that single-room placements will override your request for a specific roommate.

**Do marks affect my assignment?**
President’s Entrance Scholarship and Faculty Entrance Scholarship recipients are guaranteed their first choice of residence building as part of Western’s National Scholarship Program. We also place them in single rooms throughout the duration of their scholarship, unless they request a double room.

Students with a 95% or higher entering average based on mid-term marks are placed in one of their top three residence building choices. However, double- or single-room assignments are dependent on the random draw.

**Residence Priority Consideration**
Meeting students’ needs is important to us. Most of our residences are accessible to people with differing physical abilities. Essex Hall, Elgin Hall, Perth Hall, and Ontario Hall have incorporated a number of barrier-free design features, including some specially-designed suites. It is important to review our website (residence.uwo.ca/priorityconsideration) for detailed information on our priority consideration criteria, as well as how to make a request. Requests must be received by the Residence Admissions Office on or before June 5, 2019.

We caution that our residences may not be suitable for individuals with serious mental health concerns, severe allergies, dietary or health-related conditions that require extraordinary accommodation.

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Living in residence allowed me to become involved in the University in a way that would not have been possible otherwise. Even now, it is the friends that I made within the residence system that serve as the bond connecting me to Western, even from across the Atlantic.

— Brian C., Rhodes Scholar*

* The Rhodes Scholarships are postgraduate awards supporting outstanding all-round students at the University of Oxford, and provide transformative opportunities for exceptional individuals around the globe.
You are required to pay a $900 prepayment to accept your residence offer on or before the deadline date indicated with your academic offer.

It is important to complete the online Residence Placement Questionnaire at myhousing.uwo.ca/portal on or before June 5, 2019.

Changes to any residence or lifestyle preferences received after June 10, 2019 may not be considered.

Living in residence is not for everyone. Each of our residences accommodate a high-density population of diverse individuals. Some students find that the requirements for cooperation, consideration, compromise, and respect for authority demanded by this high-density lifestyle difficult. We strongly encourage these individuals to consider alternate accommodation.

— Amirah M., Arts
DEADLINES

Your residence and tuition fees will be included on your statement of account in your Student Center (student.uwo.ca) in mid-July. Your residence contract and information regarding your residence building placement and move-in will also be available mid-July via myhousing.uwo.ca/portal. The first instalment of residence and tuition fees for first-year students is due by August 1, 2019. If your first instalment is not received by the deadline, your accommodation may be cancelled. For more information regarding payments and instalments, please visit the Registrar’s Office website (registrar.uwo.ca).

CANCELLATION

Occasionally, students cancel their residence offer before the academic year commences. Half of the $900 prepayment will be refunded if your written notice of cancellation is received by the Residence Admissions Office no later than August 1, 2019. If you cancel your residence offer after that date, you will forfeit your $900 residence prepayment. Please note that in order to cancel your residence accommodation, you should contact the Residence Admissions Office directly at housing@uwo.ca.

2019–2020 RESIDENCE ROOM & MEAL PLAN RATES
September–April (8 Months)

All rates are subject to change/approval by the UWO Senate and the Board of Governors. * Please refer to the chart at the bottom for the meal plan food credit breakdown.

<table>
<thead>
<tr>
<th>RESIDENCE</th>
<th>TYPE</th>
<th>ROOM CHARGE</th>
<th>MEAL PLAN OVERHEAD</th>
<th>TOTAL FOOD CREDIT*</th>
<th>TOTAL FEES (Room and Meal Plan)</th>
</tr>
</thead>
<tbody>
<tr>
<td>TRADITIONAL STYLE</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Delaware Hall</td>
<td>Double Room</td>
<td>$7,410</td>
<td>$3,100</td>
<td>$2,700</td>
<td>$13,210</td>
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<tr>
<td>Medway-Sydenham Hall</td>
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<tr>
<td>Saugeen-Maitland Hall</td>
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<td></td>
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<tr>
<td>Single Room</td>
<td></td>
<td>$8,170</td>
<td>$3,100</td>
<td>$2,700</td>
<td>$13,970</td>
</tr>
<tr>
<td>HYBRID STYLE</td>
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<td></td>
<td></td>
</tr>
<tr>
<td>Ontario Hall</td>
<td>Double Room</td>
<td>$8,950</td>
<td>$3,100</td>
<td>$2,700</td>
<td>$14,750</td>
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<tr>
<td>Perth Hall</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Single Room</td>
<td></td>
<td>$9,720</td>
<td>$3,100</td>
<td>$2,700</td>
<td>$15,520</td>
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<tr>
<td>SUITE STYLE</td>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Elgin Hall</td>
<td>Single Room</td>
<td>$10,100</td>
<td>$3,100</td>
<td>$2,700</td>
<td>$15,900</td>
</tr>
<tr>
<td>Essex Hall</td>
<td></td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Alumni House</td>
<td>Single Room</td>
<td>$8,020</td>
<td></td>
<td></td>
<td>$8,020</td>
</tr>
<tr>
<td>London Hall</td>
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*2019–2020 TOTAL FOOD CREDIT (Refundable)

<table>
<thead>
<tr>
<th>RESIDENCE DOLLARS</th>
<th>FLEX DOLLARS</th>
<th>TOTAL FOOD CREDIT</th>
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</thead>
<tbody>
<tr>
<td>$2,100</td>
<td>$600</td>
<td>$2,700</td>
</tr>
</tbody>
</table>
More to Come

Check online at residence.uwo.ca in late July for the Move-in Planning Guide, which includes information about:

- What to bring
- Move-in day schedule
- Orientation week
- Parking and more!

**IMPORTANT DATES 2019**

<table>
<thead>
<tr>
<th>Date</th>
<th>Event</th>
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</thead>
<tbody>
<tr>
<td><strong>June 5</strong></td>
<td>First-year residence prepayment due in the Residence Admissions Office</td>
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<td></td>
<td>Residence Placement Questionnaire due</td>
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<td></td>
<td>Deadline for Priority Consideration</td>
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<td></td>
<td>Accommodation Requests to be submitted</td>
</tr>
<tr>
<td><strong>Mid July</strong></td>
<td>Building assignment available online (includes residence fee invoice and contract)</td>
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<tr>
<td><strong>AUGUST 1</strong></td>
<td>Last day to cancel your residence and receive a refund of $450 (half of the residence prepayment of $900)</td>
</tr>
<tr>
<td></td>
<td>First instalment of residence fees due* (for first-year students)</td>
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<tr>
<td></td>
<td>*Please note that failure to meet this deadline may result in the cancellation of your residence space.</td>
</tr>
<tr>
<td></td>
<td>Last day to submit a request for early arrival</td>
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<td></td>
<td>Deadline for upper-year students to be academically admissible</td>
</tr>
<tr>
<td><strong>August 15</strong></td>
<td>First instalment of residence fees due for upper-year students</td>
</tr>
<tr>
<td><strong>September 1 &amp; 2</strong></td>
<td>Move-in days</td>
</tr>
<tr>
<td><strong>September 5</strong></td>
<td>Classes begin</td>
</tr>
</tbody>
</table>

**IMPORTANT NUMBERS**

- Residence Admissions: 519.661.3547
- Office of Residence Education and Programs: 519.661.3719
- Residence Counselling: needtotalk@uwo.ca
- University Apartments (upper-year accommodations): 519.661.3250
- Platt’s Lane Estates (family accommodations): 519.679.4561
- Off-Campus Housing: 519.661.3550
- Western University Switchboard: 519.661.2111
- Campus Community Police: 519.661.3300
- International & Exchange Student Centre: 519.661.3031
- Registrar/Academic Admissions, Financial Aid Office (OSAP), Scholarships, Liaison Services, Tuition Fees: 519.661.2100
- RezNet Hotline: 519.661.4225
- Student Accessibility Services: 519.661.2147
- Student Development Centre: 519.661.3031
- Student Health Services: 519.661.3030
- Student Success Centre: 519.661.3559
- Summer Academic Orientation: 519.661.3070
- University Students’ Council: 519.661.3574